



Katenna Jones

Principal
Jones Animal Behavior

Through her business Jones Animal Behavior, Katenna Jones provides private dog and cat behavior consulting services and group classes and also speaks internationally to animal care and control professionals.

Katenna is the former Director of Educational Programs for the Association of Professional Dog Trainers, Animal Behaviorist for the American Humane Association, and Behaviorist and Cruelty Investigator for the Rhode Island SPCA.

She is co-chair of the IAABC's Shelter Division, has been involved in animal sheltering and rescue since 2000, consults regularly with shelters and rescues, and is a disaster responder.

She is also author of *Fetching the Perfect Dog Trainer: Getting the Best for You and Your Dog* and has contributed to numerous local and national publications.

Katenna earned her Master's Degree from Brown University where she studied animal behavior, learning and cognition. She is an Associate Certified Applied Animal Behaviorist, Certified Cat and Dog Behavior Consultant, and Certified Pet Dog Trainer.

Abstract

Reduce Your Relinquishments! Tips for Interventions, Returns, and Adoption Retention

You've probably heard it all. My child is allergic. I'm moving and can't take my dog. I'm having a baby so I can't keep my cat. My 14 year old dog doesn't get along with my 14 week old puppy. We could go on and on, and I'm sure at least some of you have had a few choice thoughts in the back at one point or another when encountering statements like the ones mentioned above. Unfortunately, in many cases, the bond is already shattered and no matter what you do, the dog isn't going to stay. But in some cases, the owner simply doesn't have the information they need. By becoming an empathetic resource for behavior and training education and support, you might just be able to reduce relinquishments.

In this session, we'll talk about how to get them before the bond breaks, keep pets in their original home, and reduce adoption returns.