Home Together

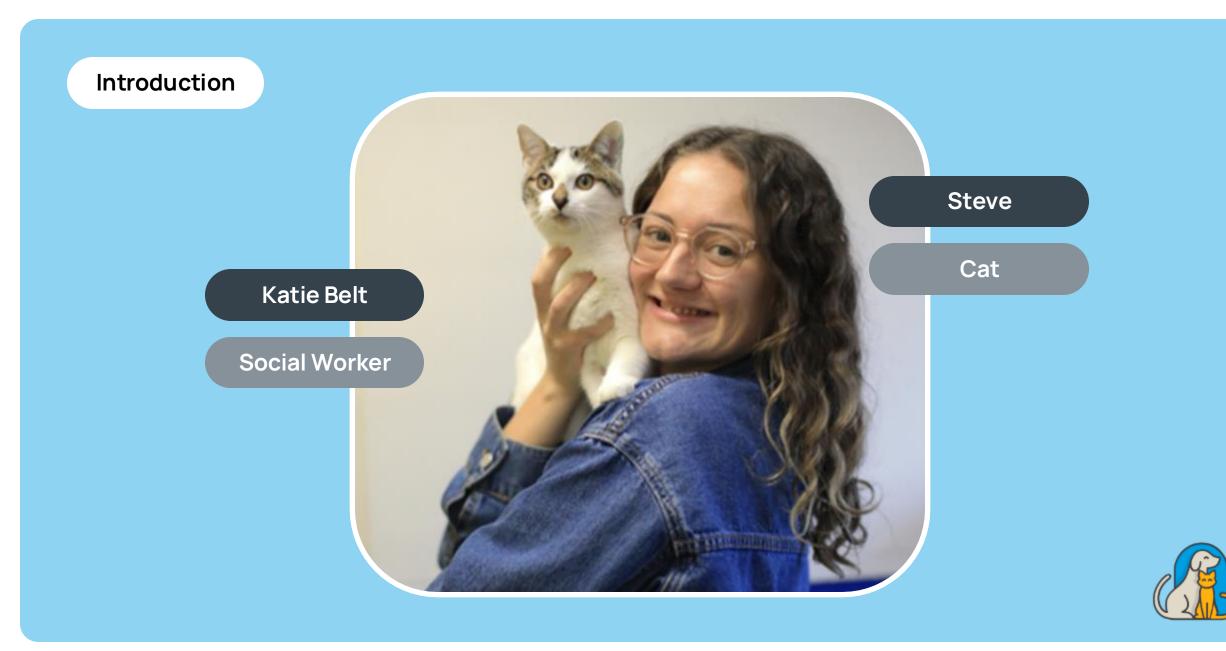
Increasing Equity and Access for Vulnerable Pet Families through Veterinary Social Work

August 2025











Today's Session

- A Crash Course in Social Work
- Barriers We See & Interventions We Use
- The Home Together Program and it's Impact
- Pet Family Success Stories
- Gaps & Opportunities for Collaboration
- Challenges and Key Takeaways





What's social work got to do with animal welfare?

46%

Of surrenders to the Lost Dogs Home due to significant human life challenges **Funding:** 3 Year grant from Petstock Foundation

Organisation: Lost Dog's Home

Pilot Program: Home Together Program





The fundamentals underpinning social work

Values



- Confidentiality
- Non-judgemental listening
- Equity
- Cultural safety and inclusivity

Approaches



- Trauma informed
- Strengths based
- Identifying system gaps
- Connection to support & resources





Social Work 101

The theories underpinning social work

Theories



- Maslow's hierarchy of needs
- Behaviour as function
- Systems theory



Maslow's hierarchy of needs





Mythbusting common misconceptions

Myth:

People who surrender don't love their pets

Myth:

People who are homeless have lots of free time

Myth:

2

People who are unemployed aren't trying hard enough



3



Barriers: Seen and unseen

Obtaining proof of ownership within a short time period

Mandatory registration

Reclaim fees

Vet care fees

Mandatory desexing

Showing proof of a residential address

Financial hardship or insecurity

Under or unemployment

Caring responsibilities

Food insecurity

Lower reading or writing skills

Lower computer literacy

Lack of access to resources such as a computer, internet, phone connection

Previous distressing or traumatic experiences with shelters

Experiences of trauma, violence and abuse

Experiencing or at risk of experiencing homelessness

Difficulty obtaining proof of ID

No access to transport and/or petfriendly transport

Disabilities

Different communication needs

Experiences of mental and emotional ill-health

Social isolation

Grief and loss

Shame in seeking help

Traumatic experiences with services perceived as authority figures

Social exclusion



Interventions

Individual Support

- Emotional support and listening
- Providing information
- Planning
- Providing immediate petrelated material aid

Cross Sector Collaboration

- Financial assistance from pet charities
- No Interest Loans
- Pet behaviour assessments with crisis services
- Collaborating with Launch Housing to find emergency boarding for

Advocacy

- Communicating with vets, shelter staff, councils on client's behalf
- Developing relationships with services
- Developing relationships with stakeholders
- Advocacy campaigns: Pet Friendly Affordable Housing

pets



Home Together Program

Impact so far

265 Pets families referred

386 Pets kept out of shelter

Over \$795K saved in shelter care costs

Thank u so much for your help, I don't know what I would have done without you

Katie thank you so much you have no idea the hell I've been going through you are my guardian angel god bless

I meant every word. I am supremely grateful that you have not only helped with this situation but also restored some of my optimism about my future dealing social services now I've needed to return to the disability support pension.



Pets and People

Shawn & Sampson



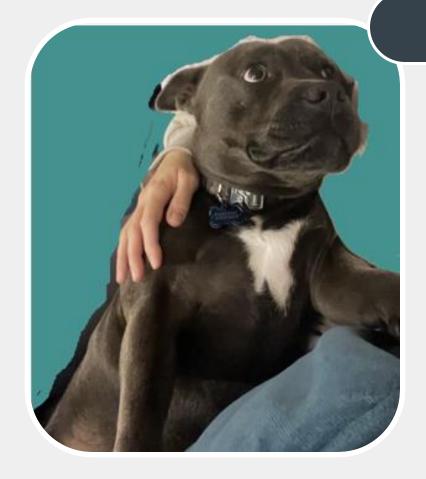
Pets and People







Pets and People



Laura & Buddy

"I cannot express how thankful I am to Katie for her incredible kindness and support during one of the toughest times in my life.

I was in a difficult family violence situation and desperate to bring my baby boy, Buddy, home from the lost dogs home. Katie reached out to me with nothing but compassion and worked tirelessly to secure the funding needed. Her endless encouragement and understanding were a beacon of hope when I needed it most.

I will be forever thankful and grateful to her for helping reunite my family with Buddy and for being such a caring advocate."



Challenges that remain







Closing thoughts

Key takeaways & call to action

Building trust



Understanding barriers



Interconnecting animal welfare and human welfare



Keeping pets in loving homes



Systems must adapt for equity, not just equality



Small changes can make a big difference







Thank You & Questions



